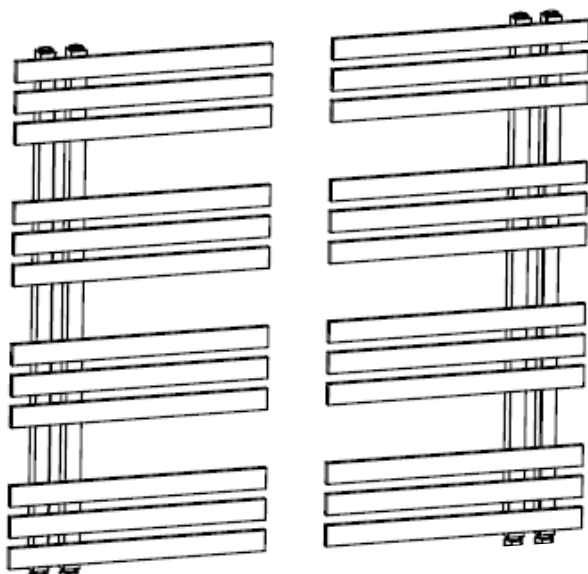


ecostrad

INSTRUCTION MANUAL

Ecostrad Scena Electric Towel Rail



PLEASE READ AND SAVE THESE INSTRUCTIONS



Contents

1	About the Manual	3
2	Warnings & Precautions	3
3	Installation	5
3-1	Components	5
3-2	Wall Mounting	5
3-3	Connecting the Towel Rail	8
4	Cleaning	9
5	Warranty	9
6	Disposal	11
7	Manufacturer information	12

1 | About the Manual

This manual describes the Ecostrad Scena Electric Towel Rail and details how to install the product. It is important to thoroughly review this manual before installing the product. The declaration of conformity is issued under the sole responsibility of the manufacturer.

For **technical advice** or help concerning the Ecostrad Scena Electric Towel Rail, contact the retail establishment or distributor from which the product was purchased.

2 | Warnings & Precautions

READ ALL SAFETY WARNINGS AND ALL INSTRUCTIONS



Read this manual carefully before installing the towel rail. Save all warnings and instructions for future reference.

Please check that all ancillary components are present and that the product has not suffered any damage during transit. Make sure you are entirely happy with the size, design and finish before starting installation.

- Installation should be carried out by a qualified professional or other fully competent person and in accordance with the relevant British and European standards (EN60335:2008, EN12828:2003, EN12831:2003 and EN14336:2004), and all applicable Building Regulations.
- This towel rail has been pre-filled and adjusted for electrical standalone use. No filling is required. Do not remove any of the seals as this might cause leakages and void the warranty.
- When drilling or fixing into walls, floors or ceilings it is essential you check for pipes and wires before commencing. Please ensure that you wear all necessary personal protective equipment.

Warnings & Precautions

- Always switch off the electricity supply at the mains during installation, cleaning and maintenance.
- Make sure that the voltage indicated on the rating label for this appliance corresponds to your power outlet.
- Electrical safety is guaranteed only if the element is connected to a suitably earthed electricity supply, according to the regulations in force.
- Do not use the device if you detect damage to the supply cable. If the supply cable is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons to avoid a hazard.
- The wires must be connected in an electrical connection box which complies with applicable standards.
- The towel rail will get very hot so it is not suitable for use in locations where this could cause a hazard, such as places where infirmed persons or young children will be present unsupervised.
- The element must be permanently connected to a suitable electricity supply using the cable provided. The connection should be made via a fused spur in accordance with IEE wiring regulations. If sited in a bathroom, the fused connection unit must be located out of the reach of persons using the sink, shower or bath.

3 | Installation

Before installing, check that all ancillary components are present and that the product has not suffered any damage during transit. Make sure you are entirely happy with the size, design and finish.

3-1 | Components

Table 1 | Ancillary components

#	Item	Reference
4	Wall plug	(a)
4	Bracket base	(b)
4	Washer	(c)
4	Wall screw	(d)
4	Bracket stem	(e)
4	Mini screw	(f)
1	Hexagon key	(g)
1	Heating Element*	/

* Scena towel rails come with the element sent separately, for installation by a professional electrician.

3-2 | Wall Mounting

Note: The fixings supplied are designed for installation onto solid walls. Alternative fixings may be required if installing onto plasterboard or other non-standard wall types. It is the responsibility of the installer to evaluate the fitting location and determine if alternative fixings are required.

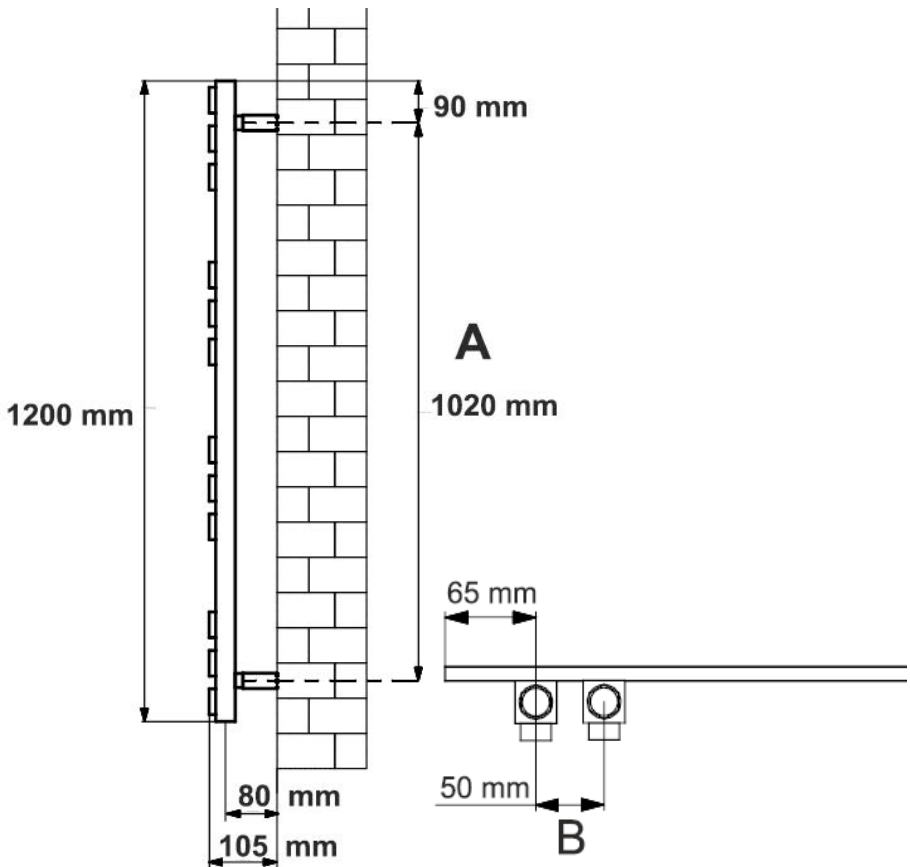
Before switching on the towel rail, make sure that the towel rail is correctly fixed and is secure to the wall.

Installation

1. Check that the wall is strong enough to hold the weight of the pre-filled towel rail. On plasterboard walls we strongly recommend fixing to the timbers. The wall plugs supplied are only suitable for solid walls. The installer will need to source alternative fixings for other wall types.
2. Mark your preferred bracket positions on the wall and drill holes for fixings you intend to use.

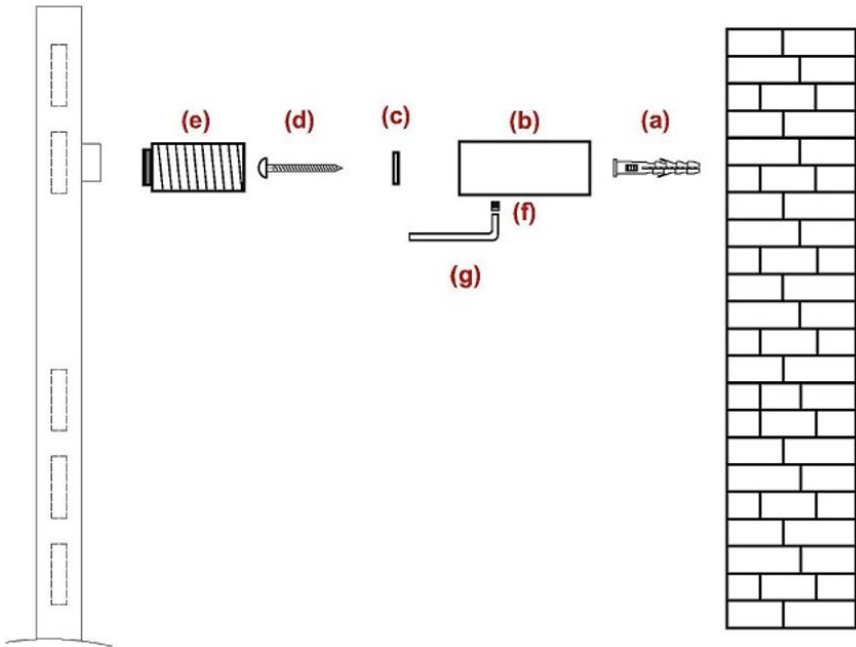
Table 2 | Wall Drilling Positions

Product Height	A	B
800 mm	620 mm	50 mm
1200 mm	1020 mm	50 mm



Installation

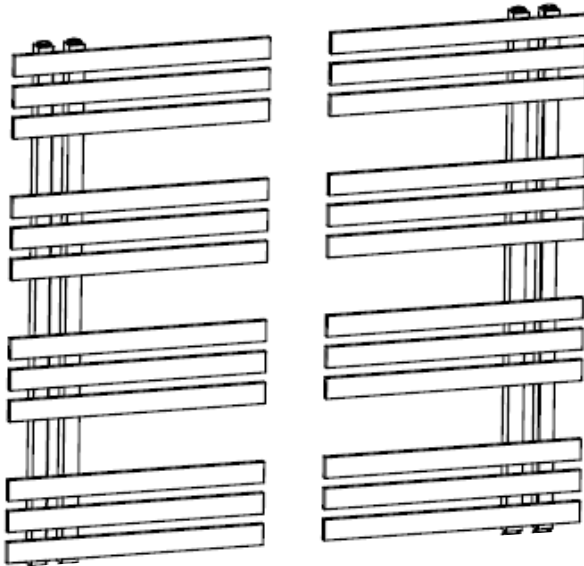
3. Screw the bracket bases (b) to the wall using the washers (c) and wall screws (d) provided, or alternative fixings. The mini screws (f) should be facing downward.
4. Screw the bracket stems (e) into the threads on the back of the towel rail.
5. Align the bracket stems (e) with the bracket bases (b) and push the towel rail back into position.
6. Hold the towel rail back against the wall and tighten the mini screws (f) with the hexagon key (g) provided.



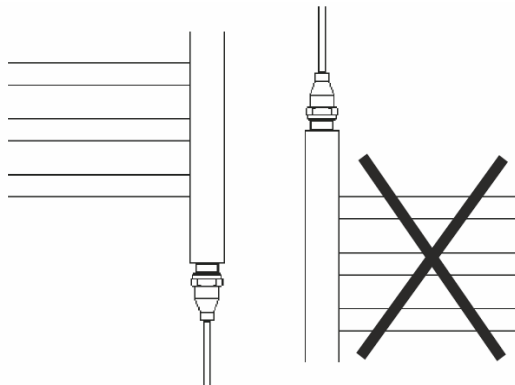
3-3 | Connecting the Towel Rail

Wiring the heating element to the mains is a job for a qualified electrician. Please consult the element manual for full instructions and safety warnings.

The Ecostrad Scena Electric Towel Rail can be mounted as left-facing or right-facing. To change the facing, simply rotate the towel rail 180°.



Please note: the heating element must always be located at the bottom of the rail. DO NOT fit the element at the top.



4 | Cleaning

Regular cleaning with a soft cloth will keep the surface of your product looking new. Soapy water can be used to remove stubborn marks. Do not use abrasive or chemical cleaners as these will damage the surface finish over time.

5 | Warranty

The Ecostrad Scena carries a 5-year guarantee on the steel body.

What does the warranty cover?

Within the stated period, starting from the date the customer receives their unit, Ecostrad guarantee to repair or replace the unit where a fault is due to defects in materials or manufacturing. Please refer to the element manual for details of the warranty on electrical components.

What does the warranty NOT cover?

The warranty does not cover any defect arising from damage, negligence, usage outside the product's intended purpose or fair wear and tear. The warranty is only valid when the towel warmer has been used with the supplied heating element, at the specified supply voltage, and in accordance with all conditions specified in this manual. The warranty will be void if the towel warmer has been tampered with, if its fluid levels have been adjusted, or if the ratings label has been removed.

The warranty does not cover failures and faults due to force majeure, accidental damage, mishandling, external impact, chemical agents or atmospheric phenomena, incorrect use of the unit, the purchaser's faulty electrical installations,

Warranty

transporting the unit or problems caused by the unit being handled by persons not authorised by Ecostrad. An invoice may be required to confirm that installation work has been carried out by a qualified professional. Ecostrad cannot accept responsibility for damage, loss or injury caused by incorrect installation, maintenance, cleaning or covering the unit.

How to claim

The warranty is a contract with the original purchaser and does not transfer if the unit is re-sold, gifted or inherited. Proof of purchase, including order number and order confirmation or invoice, will be required if a claim is made. The warranty covers only the model shown on the purchase invoice. The warranty covers the repair or replacement of the defective product only and Ecostrad shall have no liability for installation costs or consequential losses however incurred. Claims must be made with the establishment where the unit was purchased. This warranty does not affect the customer's consumer rights.

6 | Disposal



In accordance with WEEE Directive 2012/19/EU, the icon with the crossed-out waste bin on electrical or electronic equipment stipulates that this equipment must not be disposed of with household waste at the end of its life. You will find collection points for free return of waste electrical and electronic equipment in your vicinity. The addresses can be obtained from your local authority.

The separate collection of waste electrical and electronic equipment enables the re-use, recycling and other forms of recovery of waste equipment, and prevents any negative effects for the environment or human health caused by the disposal of hazardous substances potentially contained in the equipment.

7 | Manufacturer information

For **technical advice** or help concerning the Ecostrad Scena Electric Towel Rail, please contact the retail establishment or distributor from which the product was purchased.

For queries, contact:

The UK manufacturer

Ecostrad Ltd.
Unit 21 Ash Way
Avenue C
Thorp Arch Trading Estate
WETHERBY
West Yorkshire
LS23 7FR

The ROI importer

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